

GLOBE INTERNET LIMITED PREPAID SERVICE APPLICATION FORM

SECTION 1: CUSTOMER DETAILS

Customer Name:
Contact Number:
E-mail Address:
Location:
Postal/Physical Address

SECTION 2: BUNDLES (PLEASE TICK YOUR CHOICE)

<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
150GB	200GB	300GB	500GB	1.5TB	4TB	KawawaBLAST
Up to 15Mbps	Up to 20Mbps	Up to 20Mbps	Up to 25Mbps	Up to 20Mbps	Up to 20Mbps	5Mbps Dedicated Day (6am-6pm) 10Mbps Dedicated Night (6pm-6am)
30 Days	30 Days	30 Days	30 Days	6 Months	1 Year	30 Days

SECTION 3: TERMS & CONDITIONS

<p>(1). Please note that this "Application Form" also acts as an "Agreement" for provisioning of the requested service.</p> <p>(2). The service shall be provided through Fiber or Wireless depending on the prospective customer's location.</p> <p>(3). This Agreement commences once GIL deploys the service and receives full payment of the initial service subscription plus the Installation Fee(s).</p> <p>(4). A copy of a valid and approved Pricelist for Prepaid Services is displayed at all GIL sales points for your reference. GIL has the right to change the prices based on market conditions.</p> <p>(5). GIL Service packages are both Quota and Time based. The service shall automatically be suspended upon exhaustion of the Quota or lapse of the time period.</p> <p>(6). The Customer acknowledges that:</p> <p>(a) Availability and speed of internet access depends on a number of factors some of which are beyond the control of GIL. As such GIL cannot guarantee secure internet access at all times.</p> <p>(b) Internet access may also be interrupted by equipment failure, power, cable cuts etc.</p> <p>(c) GIL shall not be responsible for any data or content available on the internet.</p> <p>(7). The Customer will keep safe and confidential any assigned access numbers; codes or passwords and shall notify GIL without delay of any compromise of this information.</p> <p>(8). The Customer shall not use the services for any unlawful purpose or manner.</p> <p>(9). The Customer will indemnify GIL against any liability, claim, action, suit, demand, financial loss arising out of or in any way connected with this Agreement or internet access, including without limitation to any negligence by GIL, its servants or agents.</p>	<p>(10). The access device shall be provided free and shall remain the property of Globe Internet</p> <p>(11). Refund Policy - If a client cancels the service after deployment due to any reason then Installation charges will not be refunded, however the following will apply to Subscription if the equipment is returned:</p> <p>(a) Within 3 days – 75% of bundle value.</p> <p>(b) Within 15 days – 25% of bundle value</p> <p>(c) Beyond 15 days - no bundle refund.</p> <p>(d) If the customer remains idle in excess of 90 days, GIL shall repossess the access devise .</p> <p>In view of the above, please ensure to indicate the Receipt Number on the Application Form. The refund will ONLY be processed when the Stock Return Note has been sent together with a copy of the Application Form.</p> <p>Note: Failure to follow these procedures may result in delays in processing refund or no refund at all.</p> <p>(12). All queries, complaints or notices pertaining to this Agreement should be directed to the following:</p> <p>(a) Sales: 0882 888 225</p> <p>(b) Technical: 0999 535 555 / 0884 581 322 (also on WhatsApp)</p> <p>(c) General: 0996 841 044</p> <p>(13). GIL may change any term(s) of this Agreement and customers will be notified within reasonable time.</p> <p>(14). GIL may suspend or terminate the service if the customer:</p> <p>(a) Uses the service for unlawful or illegal purposes;</p> <p>(b) Materially breaches any terms and conditions of this agreement;</p> <p>(c) Fails to promptly pay any money owed to GIL.</p>
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SECTION 4: CUSTOMER SIGN OFF

Customer Signature:	Date:

SECTION 5: FOR OFFICIAL USE

Receipt No:	Device Model:
Purchase Date:	Device Serial No:
Sales rep Name:	Account No: